

Part-time adult learning: Learner satisfaction & feedback



88% of learners are satisfied with their course so far

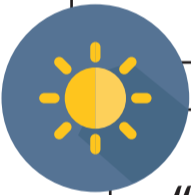


"I'm really enjoying my course - my tutor is friendly, helpful and makes me feel very comfortable. I'm able to ask questions when needed and have them answered in a timely manner."

Part-time Early Years Level 3 learner

"Thank you for the course - my knowledge has definitely improved."

Part-time ESOL learner



"I really enjoy the course and it helps me to speak in Spanish with my relatives in Spain."

Part-time (advanced) Spanish learner

"Course very helpful - good learning and good for mental health. Excellent teaching."

Part-time (advanced) Spanish learner

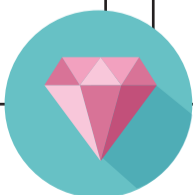


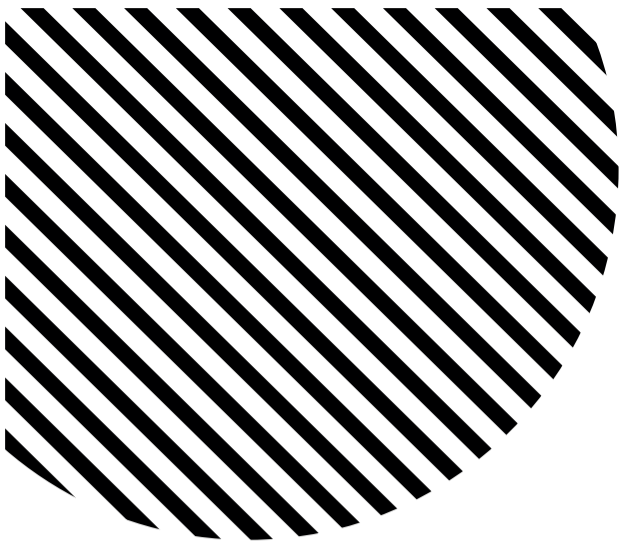
"Good, thorough teaching."

Part-time Supporting Teaching and Learning Level 3 learner

"I am really enjoying the course. My tutor is very patient and supportive, especially with my lack of digital experience."

Part-time Early Years Level 2 (online) learner





Information, Advice and Guidance



Learners highly rated the information received before their course started, awarding it 4 stars out of 5



58% of learners attended an information session or transition session before starting their course or taster session



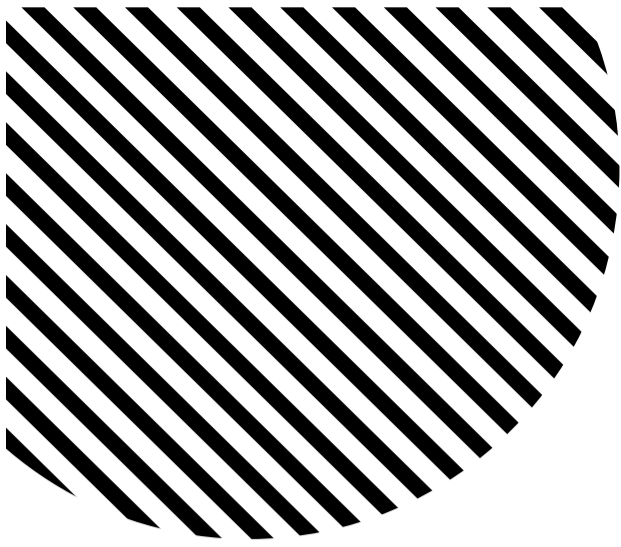
68% of learners used information such as course guides, course information sheets or the website to get information about their course

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Induction: Campus, Pastoral and Curriculum



84% of learners feel their induction prepared them well for learning on their course

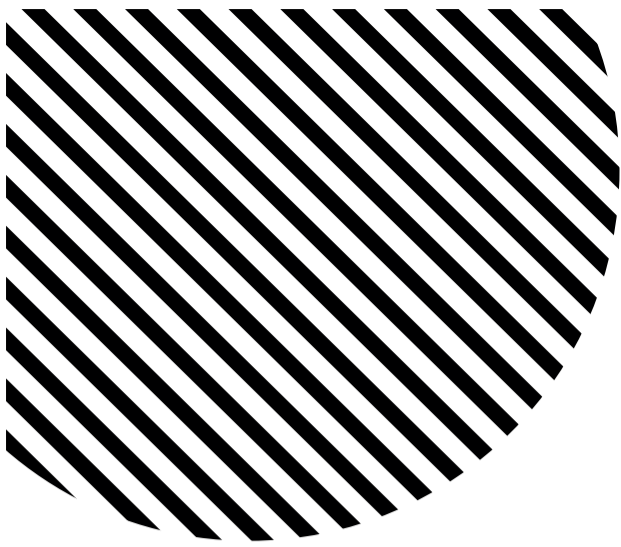


87% of learners feel that the course they're studying meets their needs well



76% of learners found the learner handbook useful





Quality of Teaching, Learning & Assessment



92% of learners feel they receive good support from their lecturer



92% feel regularly involved in discussing their progress with their lecturer



86% of learners find their learning enjoyable



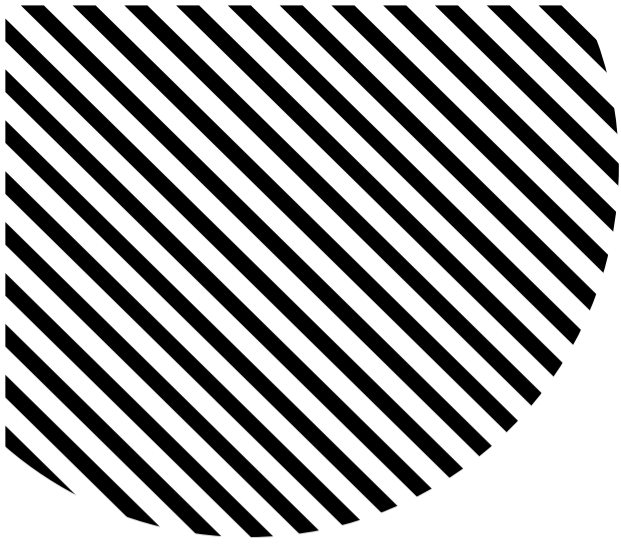
75% of learners find their learning challenging

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Quality of Teaching, Learning & Assessment



94% of learners feel their work is marked in a timely way



96% of learners feel that feedback from their lecturer helps them to improve



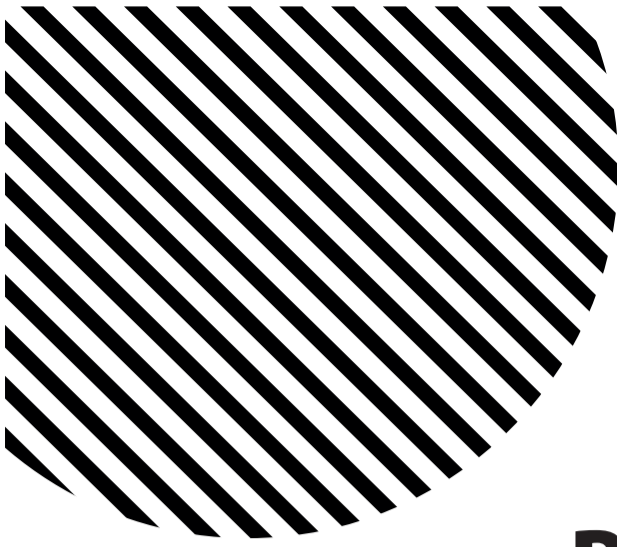
92% of learners feel their English, maths and digital skills are being developed on their course

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Personal Development, Health & Safety and Emotional Wellbeing



91% of learners feel health and safety is covered well throughout the course



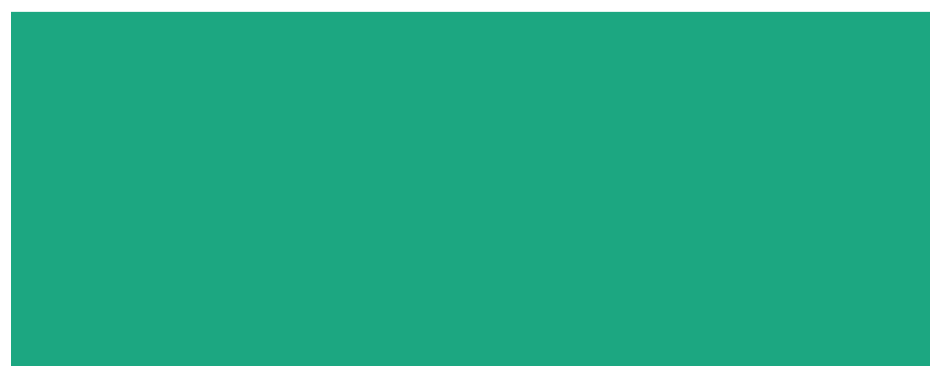
92% of learners feel safe whilst on campus

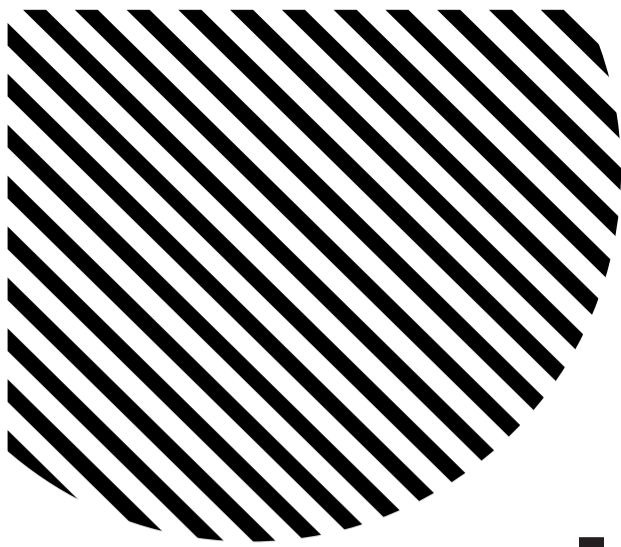


91% of learners feel safe within their peer group



78% of learners feel confident raising a safeguarding issue using Tootoot





Integrating values and support



98% of learners are aware of British Values



86% of learners are aware of PREVENT



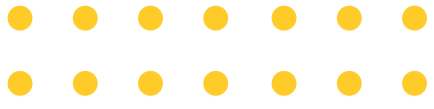
96% of learners are aware
of Equality & Diversity

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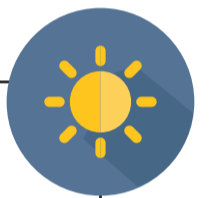


  **Apprenticeship Training Programmes**
Learner satisfaction & feedback



88% of learners are satisfied with their course so far

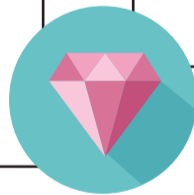
“I have been well supported - any questions asked had instant answers ”
Level 3 Business Administration Apprentice



“I've learnt a lot on the course so far and Jacque has been very helpful.”
Level 3 Business Administration Apprentice

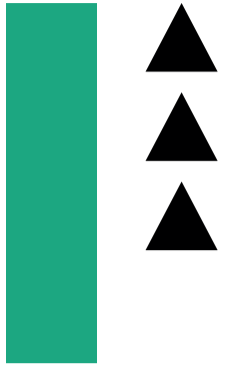
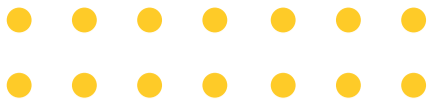


“Very happy - zero complaints!”
Level 3 Team Leader Apprentice



“Although still early days for the course itself I am enjoying the detailed learning delivered by an experienced tutor.”
Interior Systems Apprentice



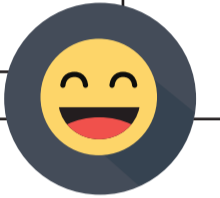


Full-time study programmes

Learner satisfaction & feedback



"I struggled with my confidence at the start of my course - Davey has helped me grow and become more confident."
Full-time Level 1 Certificate in Welding learner



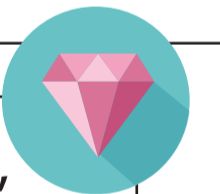
"I'm enjoying the course and learning new things."
Construction Multi-skills learner

"It is a good course with a good tutor, lecturer and peers."
Full-time Construction Multi-skills learner



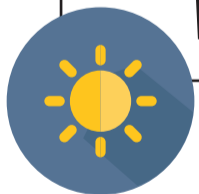
"I like this course - it has helped me improve my wellbeing, confidence and has furthered my knowledge overall."
Full-time Pre-vocational Entry 2 learner

"My teacher is the best one I've had."
Full-time Digital Media Entry 3 learner



"I am really enjoying the course so far and I am improving at a fast rate."
Full-time Level 1 Certificate in Welding learner

"The course is brilliant."
Full-time Level 1 Certificate in Welding learner



"I am learning a lot from this course and have improved massively over the few weeks I have attended the course."
Full-time Level 1 Certificate in Welding learner

